NSDL e-Governance Infrastructure Ltd.
Central Recordkeeping Agency
Circular

NSDL
Technology, Trust & Reach

Circular No: CRA/SNPSL/Master/2013/003   August 21, 2013

Subject: Release of new functionality "Error Rectification Module (ERM)" in CRA system

All Nodal Offices are hereby informed that the 'ERM' has been released in CRA system. This module will enable the Nodal Offices to rectify the errors in contribution credits.

The DTO/DTA can rectify the errors by accessing the CRA website. The ERM can be used by DTO/DTA to carry out the following rectifications:

1. To rectify excess credit to a PRAN
2. To rectify errors pertaining to incorrect credits (credit in PRAN 1 instead of PRAN 2).
3. To withdraw contribution credits of Non-NPS Subscribers

For State Governments/State Autonomous Bodies who have adopted a decentralized model of interface with the CRA system, once the DTO verifies the request in CRA system, the DTA would be required to authorize the same in the CRA system. In case of Centralized mode of operations, the DTA will carry out the activity of capturing and verifying the ERM request in the CRA system.
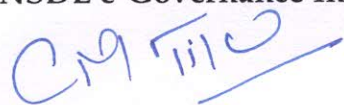
A Standard Operating Procedure (SOP) for this functionality is enclosed herewith as **Annexure 1**.

With the release of this module, the DTAs are requested not to send any physical requests to CRA for rectification of errors of the aforesaid types subsequent to August 31, 2013. However, it will be responsibility of the Offices concerned to collect and store the relevant supporting documents for effecting the rectification.

In case of any further clarification, please contact Mr. Sunil Samuel at 022-24994279 (E-mail ID– sunils@nsdl.co.in) or Mr. Vishwesh Kalyanaraman at 022-24994568 (E-mail ID –vishweshk@nsdl.co.in).

For and on behalf of
NSDL e-Governance Infrastructure Limited

Chandrashekhar Tilak
Executive Vice President

Encl: a/a